



University of Massachusetts Police Department
Incident Report

Incident #: 04-41-OF
Call #: 04-1851

Date/Time Reported: 02/10/2004 1846
Report Date/Time: 02/10/2004 2046
Status: No Crime Involved

Reporting Officer: Police Officer Eric Johnson
Assisting Officer: Police Officer Brian Kellogg
Approving Officer: Lieutenant Robert Thrasher

Signature: _____

Signature: _____



INVOLVED SEX RACE AGE SSN PHONE

1 MURRAY, MAURA F W [REDACTED] [REDACTED]

BODY: NOT AVAIL. COMPLEXION: NOT AVAIL.
DOB: [REDACTED] PLACE OF BIRTH: NOT AVAIL.
LICENSE NUMBER: NOT AVAIL. ETHNICITY: NOT HISPANIC

[FAMILY/EMPLOYMENT INFORMATION]

MARITAL STATUS: SINGLE
FATHER'S NAME: [REDACTED]
EMPLOYER/SCHOOL: 415 KENNEDY [REDACTED]
620 MASSACHUSETTS AVE
UMASS/AMHERST MA 01003
OCCUPATION: STUDENT

EVENTS (S)

LOCATION TYPE: Other/Unknown Zone: District 2
KENNEDY DORM
620 MASSACHUSETTS AVE Apt. #415
UMASS/AMHERST MA 01003

1 MISSING PERSON

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#	PERSON (S)	PERSON TYPE	SEX	RACE	AGE	SSN	PHONE
1	[REDACTED]	WITNESS	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						
2	[REDACTED]	WITNESS	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						
3	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						
4	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						
5	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						
6	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						
7	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						
8	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						

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#	PERSON (S)	PERSON TYPE	SEX	RACE	AGE	SSN	PHONE
9	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
10	[REDACTED] EMPLOYER: [REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
11	[REDACTED] EMPLOYER: [REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
12	[REDACTED] EMPLOYER: [REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
13	[REDACTED] EMPLOYER: [REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
14	[REDACTED] EMPLOYER: [REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
15	[REDACTED] EMPLOYER: [REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
16	[REDACTED] EMPLOYER: [REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

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17	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						
18	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						
19	[REDACTED]	PARENT	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						
20	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
21	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						
22	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
23	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						
24	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EMPLOYER: [REDACTED]						

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#	PERSON(S)	PERSON TYPE	SEX	RACE	AGE	SSN	PHONE
25	[REDACTED]	OTHER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

NARRATIVE FOR POLICE OFFICER BRIAN KELLOGG

Ref: 04-41-OF

Entered: 02/10/2004 @ 2242

Entry ID: 130

Modified: 02/12/2004 @ 2046

Modified ID: 130

On 02/10/2004 during the 3p-11p shift I took phone call from a [REDACTED] stated that he was the brother-in-law to a student by the name of MURRAY, Maura out of 415 Kennedy Dorm. [REDACTED] stated that the Haverhill NH Police Dept. had found MURRAY's car on the previous night (2/9/04). When the car was found she was not inside. [REDACTED] was asking if the Umass Police Dept. could go to her room in Kennedy and perform a well being check, as they had not been able to reach her all day.

I asked [REDACTED] if he knew of any reason that MURRAY would be in Haverhill NH. He stated that there was no reason that he knew of. I asked if he had any reason to believe that MURRAY would hurt herself or be in danger, [REDACTED] stated that there was not.

When I got off the phone with MURRAY I called Haverhill NH PD and spoke with Sgt. SMITH. I asked Sgt. SMITH what had happened. SMITH stated that on the previous night he responded to a motor vehicle accident. The vehicle belonged to MURRAY's father [REDACTED]. The vehicle had collided with a tree, the doors were all locked, and no one was around. SMITH stated that there was wine all over the dash and ceiling. There were bottles of beer and a box of wine inside the car. SMITH stated that no one was found in or near the vehicle.

With the information I obtained I informed Sgt. Mieczkowski of the situation and Officer Johnson was sent to Kennedy Dorm to perform a well being check. At this point Officer Johnson took over this case.

02/12/2004 2010

On this date at approximately 17:30 hrs I went to MURRAY's room (415 Kennedy) in an attempt to gather more information about MURRAY's whereabouts. MURRAY's computer was signed on to its America-on-line Instant Messenger account (AIM). I removed the away message that had been posted earlier by the Umass Police Detective Bureau. I was immediately messaged by several of MURRAY's friends from her home town wondering if she was ok. I informed everyone that i was not MURRAY and that I was a police officer for the Umass Police Dept.

While receiving these messages I began to speak with one person who identified herself as MURRAY's [REDACTED]. I asked [REDACTED] if she had spoke to any law enforcement yet. She stated that she had not, I asked her if it would be possible for her to call me. She stated that she could, and I then gave her my cell phone number and she called me.

Through my questioning [REDACTED] stated that Maura had attended West Point, and while at West Point she was [REDACTED]. I asked if Maura would ever consider suicide or harming herself in anyway. [REDACTED] stated that she had "seen her sister at her worst [REDACTED] and that if she reached a *low* like that, she would. I asked if she had any reason to believe that Maura would be "at that point". [REDACTED] then stated that she had last seen Maura at Christmas and that it was obvious to her that Maura was dealing with her [REDACTED]. She stated that she knew from looking at Maura that she had been [REDACTED] again (corners of her mouth were red and dry). She also stated that if Maura was going to commit suicide, that going to the mountains in NH would be a possible place she would try. She stated there family had hiked in the White Mountains of NH since they were kids, and that Maura loved it there.

I then informed [REDACTED] that the Umass Detectives had located several conversations that were saved on the computer between Maura and a couple of her friends via instant messaging. Only one of the screen names used in the conversations had been identified by Umass Detectives (as Maura's boyfriend). Most of the

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Ref: 04-41-OF

Entered: 02/10/2004 @ 2242 Entry ID: 130
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conversations were about problems with Maura and her boyfriend. I asked [REDACTED] if she knew of any problems between Maura and her boyfriend, and [REDACTED] stated that there were none that she was aware of. I informed [REDACTED] that of the conversations that [REDACTED] had saved, only the screen name of the boyfriend had been identified. I asked [REDACTED] if there was a possibility she may know who the other names were. [REDACTED] stated that she may know, and I read her the screen names, she only recognized one ([REDACTED]). She stated that the screen name belonged to one of Maura's close friends from when she attended West Point, a [REDACTED] (she was not positive about the last name but stated it sounded like [REDACTED] and that he attended West Point in 2000, and 2001). [REDACTED] stated that if we had any more questions that she could be reached on her cell phone at [REDACTED]

#130

NARRATIVE FOR POLICE OFFICER ERIC M JOHNSON

Ref: 04-41-OF

Entered: 02/11/2004 @ 0004 Entry ID: 138

Modified: 02/11/2004 @ 0032 Modified ID: 138

On the above date and time [REDACTED] phoned the station and asked to speak with an officer. When I picked up the line, [REDACTED] stated that his daughter, Maura, who is a UMass student, was involved in a car accident in Haverhill, NH and was missing. [REDACTED] stated that his daughter had been depressed and that he believed that she was trying to kill herself. He stated that when the officers in Haverhill found her vehicle, there was a large amount of alcohol, but she was nowhere to be found. [REDACTED] stated that the last person he knew who had contact with her was a friend on the track team named [REDACTED] had the number of the track coach but could not get through. I told him that I had no way of identifying her at with only her first name. [REDACTED] also stated that she was in a car accident in Hadley approximately a week ago.

Shortly thereafter Ofc Kellogg received a call from Haverhill PD wondering if maybe Maura had returned to campus. The on call RD was called and Det Black, Sgt Mieczkowski, and I went to room 415 Kennedy to do a well being check. Upon entering the room we noticed that Maura had packed up all of her belongings as if she were moving out. There was nothing else in the room showing that she had been there recently. We spoke with the residents of the room next door who stated that they had not seen her since Saturday.

Upon returning to the station I contacted Haverhill PD, Sgt Smith, and informed him that Maura was not in her room and she had not been seen since Saturday. I then tried to contact MURRAY, but was unsuccessful. Ofc Kellogg stated that while I was gone, Maura's brother-in-law [REDACTED] called. I phoned him back to explain what we had found. [REDACTED] then handed the phone to Maura's brother [REDACTED]. I asked [REDACTED] if he knew of any reason why Maura's room would be packed up as if she were moving out. [REDACTED] stated that he nor anyone in the family knew of any reason that her room would be packed up.

A while later Jeff SKINNER from Student Security came down to state that they may be a problem with one of their employees, Maura Murray. One of the other employees, [REDACTED], had been contacted by Maura's father who told her that she was missing. [REDACTED], another of Maura's friends, came to the station to speak with Ofc Kellogg and I. [REDACTED] stated that she last talked to Maura on Saturday. Maura never said anything to [REDACTED] that would make her believe she was depressed or that she was leaving. [REDACTED] also stated that she was surprised that Maura had driven her car. She said that Maura was having problems with her car and that she would not even take it to the grocery store. Maura also said to her that she had not even used her car since she had arrived back at school. They were both asked if Maura was a heavy drinker. They stated that she drank socially, but no more than the average college student. When I asked what types of alcohol she liked, she stated that she mostly drank wine. I then asked if she ever drank beer. [REDACTED] stated that she really didn't like the taste of beer and doesn't really drink it.

I then spoke with [REDACTED] who is Maura's supervisor. She stated that on Thursday night at approximately 10pm Maura received a phone call which made her very upset. [REDACTED] stated that all she could understand was that Maura said "I shouldn't be upset, it's my sister". [REDACTED] then walked her back to her dorm. [REDACTED] said that was the last time she had spoken with her.

SKINNER then retrieved an email that Maura had sent to her supervisor [REDACTED]. In the email, which was written on 2/9/04 at 1326 hrs, Maura said that she was going home for a week and could not work due to a death in the family.

NARRATIVE FOR POLICE OFFICER ERIC M JOHNSON

Ref: 04-41-OF

Entered: 02/11/2004 @ 0004 Entry ID: 138
Modified: 02/11/2004 @ 0032 Modified ID: 138

I called Maura's brother [REDACTED] back and asked him if there had been a death in the family. [REDACTED] stated that there had not been a death or any other tragedy in the family, and could not understand why she had written that. I then asked him about the upsetting phone call and that it was about her sister. [REDACTED] stated that he could not think of anything that would be upsetting. He stated that one sister was in the service over seas, and the other sister was with them and they could not think of anything.

After speaking with [REDACTED] called to speak with me. I asked her if she remembered the last time she had seen Maura. She stated that she saw her in the early afternoon. [REDACTED] was at the water fountain and Maura passed by her with a box of wine, a backpack and a large hockey bag. She stated that she could hear glass bottles clanking together in the hockey bag. [REDACTED] assumed that Maura was just returning bottles. I then asked if she had any idea if Maura was moving out of the dorm. She stated that she did not, nor did any of the other Res life staff. [REDACTED] also stated that during the semester Maura has seemed to always be alone. She also stated that she never uses the bathroom on the floor, but instead goes to the 5th floor to use the private bathroom.

I then contacted Sgt Smith of Haverhill again. I asked him if he had found a hockey bag, a backpack and a box of wine in the vehicle. He said that he found all of the items except for the backpack. He also stated that there was a 12 pack of Labatt Blue beer in the vehicle as well.

I then tried to contact the brother [REDACTED] again. Maura's mother, [REDACTED] answered the phone. I asked her if she had any reason to believe that Maura would try to hurt herself, as the father had stated before. [REDACTED] stated that she could not think of any reason that Maura would hurt herself. She also stated that she does not believe that Maura is the type of person who would try to hurt herself. [REDACTED] then stated that she feels that nobody cares. She stated that she wanted the FBI and dogs etc... to be deployed. I told her that at the moment, the situation was well out of our jurisdiction. I said to her that if she feels that Haverhill PD is not doing everything they should, then she should call the NH State Police. [REDACTED] also told me that just after the accident in Haverhill, a bus driver encountered her. She told the bus driver not to call the police. The bus driver then left and phoned the police. Upon arrival of the police, the vehicle was locked and there was no sign of Maura.

A missing persons to be entered in the CJIS system at this time by this department. We then contacted [REDACTED] and informed her that though Maura was last seen in NH, we would enter her as a missing person from here. [REDACTED] stated that she wanted us to do that.

Ofc Eric Johnson #138

NARRATIVE FOR DETECTIVE DANIEL C HAGAN

Ref: 04-41-OF

Entered: 02/11/2004 @ 1647 Entry ID: 8
Modified: 02/24/2004 @ 1059 Modified ID: 8

On 02/11/2004, at the request of Chief O'Connor, an inquire was made to OIT with reference to the last use of the e-mail system by Ms. Murray. Det. Davies and myself went to OIT, learning that her last use of the system was the early afternoon of Monday (02/09/2004). Some log names were taken of people that had e-mailed into her in the resent past. One was from [REDACTED], from a Dept. of Defense Public network. He had e-mailed several times from an area in the pacific time zone. There was no indication that he knew of her current location.

I re-interviewed her friend [REDACTED], she knew [REDACTED] to be a boyfriend of Ms. Murray, last stationed to her knowledge in Oklahoma. [REDACTED] said the only connection to New Hampshire that Ms. Murray had was that she hiked there with her family.

A call was placed to the Haverhill New Hampshire Police Department, where I spoke with Chief Jeffrey Williams. Chief Williams told me that [REDACTED] had received a telephone call at 6:50 A.M., today, from a voice he believed to be Ms. Murray. The voice stated that "its cold" and mumbled. The Chief said the call were made with a calling card and that they were attempting to trace the call location. He further stated that if it came back to a location in Massachusetts he would inform us. He expected results within a few hours. I mentioned the hiking to him. He responded that he knew that, as the father, was in Haverhill and they had searched those locations. A helicopter was also being used. Lt. Bill Rausch was also flying to New Hampshire from Illinois where he had received the call.

Chief O'Connor was contacted with the above information.

On 02/21/2004, [REDACTED] come to UMPD as part of the investigation of his missing daughter. As part of that visit, he went with myself and Lt. Thrasher to her room. All parties put on gloves before entering the room. While in the room, [REDACTED] was not surprised by the neatness of the packing of the room. He said that raising his children, mostly by himself, he had a "clean has you go policy". If you used a dish, you cleaned it right after use. Mr. Murray also seem to become a little withdrawn after the viewing, stating that by seeing the room he now knew that Maura was "not coming back to U-Mass"

NARRATIVE FOR DETECTIVE BRIAN C DAVIES

Ref: 04-41-OF

Entered: 02/12/2004 @ 1217 Entry ID: 59
Modified: 04/15/2011 @ 1255 Modified ID: 59

02/11/2004 08:45 I (Detective Davies) called Chief Williams of Haverhill, NH PD and learned the search for Maura Murray had not revealed her whereabouts as of yet. Chief Williams stated they were actively continuing the investigation. Chief Williams stated the entire Murray family was in NH attempting to locate Maura.

At the direction of Chief O'Connor, I asked Chief Williams to ascertain from Maura's parents if it would be alright for our police department to enter Maura's room at 415 Kennedy dorm to look for any clues to assist with the investigation. Chief Williams was grateful for the assistance and provided cell phone numbers for her mother [REDACTED] and her father [REDACTED]. The Chief stated the parents were divorced and the mother was not in NH but the father was staying at the Wells River Motel [REDACTED].

09:20 I called [REDACTED] and asked for consent to enter her daughter's dorm room to look for clues that may assist in locating her. [REDACTED] stated, "Yes, of course. Please, anything you can do". At 09:45, area coordinator Gaye Reinhold keyed the room and Ofc. Roberts and I entered to search for clues. As reported earlier by Ofc. Johnson (ID138), the personal belongings in the room were packed as if the occupant was prepared to move out of the dorm. I photographed the room using a Sony digital camera and those images are included with this report. Nothing was revealed by a search of her personal belongings about where Maura was traveling to, but Officer Roberts discovered email "instant messages" on her computer that indicated she was upset about learning her boyfriend [REDACTED] had cheated on her. Those instant messages were copied to a floppy disc and printed out upon returning to the station. I notified Chief Williams of these emails and faxed them to him. He informed me that his department is being assisted by NH State Police Sgt. Bruno and he has scheduled an appointment to reinterview [REDACTED] (boyfriend) and [REDACTED] tomorrow morning. [REDACTED] had previously indicated to him that there was no strain in his relationship with Maura Murray.

11:30 Went to OIT with Det. Hagan to review Maura's recent email activity (see Det. Hagan narrative).

13:30 Graduate Research Center Room 105: Lt Thrasher and I met the class of nursing school students whom had assembled at the request of the Dean of the Nursing School [REDACTED]. Many of these students know Maura as she is a member of their class. Students were aware of her being missing from media coverage and were concerned about the conditions of her disappearance. Dean [REDACTED] and two mental health staffers were also in the room. The students were asked to share any information they have about Maura that might indicate why she left or where she was going. None of the students in the class indicated they had a close personal relationship with Maura, nor did they have any ideas where she was going or why she left. Nursing student [REDACTED] informed us that Maura had returned borrowed clothes to her sometime Monday 2/9/04. The clothes were placed on the floor in the hallway outside [REDACTED] door at 354 Patterson Dorm [REDACTED]. [REDACTED] stated she knew Maura from Hanson, MA which was their hometown but she was not close with her. [REDACTED] stated she knew Maura because they stayed in the same dorm last year and she believed Maura was suffering from [REDACTED]. [REDACTED] also stated there was some credit card scandal Maura was involved with last semester. A review of UMPD records did not reveal any information about that incident. Of the nursing students that spoke with us, all considered Maura to be a good student and a quiet and reserved person in general.

02/11/04 17:00 Before leaving shift for the day I asked Ofc. Kellogg to go back to Maura's room this evening

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to determine if the emails we discovered were current information, and to attempt to discover any other information in her computer that might assist locating her. Later that night I called Ofc. Kellogg at our station and he informed me the emails on Maura's computer were not current, dating back to November 2002 thru May 2003. He also learned from Maura's sister [REDACTED] that Maura struggled with [REDACTED] which caused severe depression for Maura in the past. At 20:30 I called Haverhill police and left a message for Chief Williams about this information.

02/12/04 08:00 Called Chief Williams to verify he had received the message about the out dated emails we had previously considered a motive for Maura's leaving. He was grateful for the information and was re-interviewing [REDACTED] (boyfriend) and [REDACTED] (father) later this morning. He stated a 20 mile grid search of the area around where Maura had the car accident did not reveal any information.

09:00 At the direction of Lt. Thrasher, I left a message for Sgt. Robin Whitney CPAC aprising them of the missing person situation.

09:30 Det. Oravec and I went to 415 Kennedy dorm to take Maura's computer for a forensic exam to be performed by Det. Oravec back at the station. Spoke with several dorm 4th floor residents asking if anyone knew Maura Murray. They had similar responses in that they knew her by sight and to say hello passing in the hall but Maura stayed in her room most of the time and did not associate with the others on the floor.

02/14/04 10:30 Hadley police station: Received accident report written by Ofc. Ruddock after 02/08/04 03:33 accident. The vehicle was towed by College Street Motors to the Hadley Quality Inn and Maura was transported to the same location by Ofc. Ruddock.

12:00 Hadley Quality Inn: Received check in receipts for Fred Murray. Dates: 2/7/04 2 nights 2 adults, 11/21/03 1 night 2 adults, 11/7/03 1 night 2 adults, 2/21/03 2 nights 2 adults. The manager stated the same young woman (daughter Maura) stayed with him each time he stayed. She also stated this was not unusual for the hotel to have parent(s) and college aged children staying together.

13:00 College Street Motors: Requested tow log for tow from Hadley accident scene to Hadley Quality Inn. Faxed to our station on later date and is included with case file.

13:20 North Amherst Motors: Photo'd [REDACTED] car Maura crashed in Hadley. Photos incorporated into this report. They had not begun repairs yet because there was a question about whether the insurance would cover the cost because Maura was not on the policy. Insurance company later determined they would cover cost because of the circumstances. Received tow log receipt which is included with case file.

02/18/04 09:00 I spoke with Det. Todd Landry of NH State Police. I informed him that we are conducting interviews and attempting to gather information about the time leading up to Maura's departure from this area and will provide him with details as they become available. Through out the day we contacted students who knew of Maura but no one had any idea that Maura was preparing to leave or where she was going.

11:00 Hamden Art Gallery: Met [REDACTED], Maura's supervisor for her part time job as receptionist. Maura's mother [REDACTED] had asked us to speak with [REDACTED] " from the Hamden Gallery as someone close

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to Maura. [REDACTED] stated he had the highest regard for Maura and their relationship was strictly professional. He came in to the station and completed a written statement. He could not provide any information to assist with locating Maura. I spoke with two other Gallery student employees who both stated they had no information about Maura.

02/19/04 09:45 Tpr. Landry called our office and stated the FBI had offered assistance and inquired if we needed them here. I advised him that we can conduct follow up interviews here but he may suggest they go to Hanson, MA where Maura went to high school to see if anyone there was in touch with her.

02/19/04 15:30 [REDACTED] and [REDACTED] arrived at UMPD. They had just come from NH where they have been posting "missing person" posters and assisting the police for the past week. Det. Oravec and I interviewed them. [REDACTED] stated he had spoken with Maura Sunday morning after her Hadley accident. She was very upset and he tried to comfort her. He hadn't heard from her again although he had left her messages. The Haverhill PD had allowed him to go through her car. There was a rag stuffed in the tailpipe which is unexplained. There were two bottles of aspirin and two boxes of over the counter sleeping aids - all unopened. We brought [REDACTED] to Maura's room after I placed a call to [REDACTED] (father) for his consent. [REDACTED] went through all of the packed items in the room and could not discover anything that indicated why Maura departed this area.

02/20/04 10:00 Det. Landry NHSP called to ask if we could try to find out if Maura was recently using another credit card because he had heard about some past incident involving fraudulent use. We had previously checked our records after hearing the same from a nursing student but there was no record found. UMass Student Security Supervisor Jeff Skinner informed me that Student Security Receptionist [REDACTED] had spoken about an incident Maura was involved with last semester. [REDACTED] came in and wrote a statement about her interactions with Maura and after I informed her we don't have a record of Maura's improper use of a credit card incident she recalled that the Amherst police handled the complaint. APD provided us with the report which is included with this case file. It indicated Maura had used a credit card number belonging to another dorm resident to purchase food, but she did not actually have the card. She agreed to pay for the cost of the charges and was not charged criminally. Recent charges made by Maura to Dominos Pizza were confirmed to have been to her Fleet account and not fraudulent.

10:30 Witness statement: Matt Clarke-3rd floor RA Kennedy dorm. Track team member. Last saw Maura 2/6/04 02:00. She was upset about her bag stolen.

11:45 Witness statement: [REDACTED] - Track team member. Stated Maura became quite a different person when she drank alcoholic beverages.

13:30 Det.'s Kidwell, Oravec, and I met the track teams with coaches at Curry Hicks cage. We had arranged to meet [REDACTED] there because she had not responded to our many attempts to contact her. The track team was leaving for a meet from there at 14:30. Det. Kidwell and I interviewed [REDACTED] in a close office. She was visibly upset before the interview started and became more emotional as we progressed. She stated she had no idea Maura was preparing to leave or what was bothering her. She denied that Maura drank alcohol much "any more than any college student" or had any behavioral changes when she drank. I asked [REDACTED] to detail the events of the Friday night before Maura drove to NH. She stated Maura's dad [REDACTED] Maura, and herself went to Liquors 44 at about 21:00 where [REDACTED] bought a box of wine and Maura bought something too but [REDACTED] didn't know what. [REDACTED] went into the liquor store with them. From there they went to the Amherst Brewing

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Company until 23:30 when they dropped off [REDACTED] at the Quality Inn and took his car back to the dorm area. They entered Coolidge dorm and went to [REDACTED] room where [REDACTED] was entertaining a group including [REDACTED] room mate, another guy and girl, and three other guys ([REDACTED]). About 01:30, [REDACTED] and Maura wanted to leave so the three boys [REDACTED] offered to walk with them. [REDACTED] stated they walked the short distance to Kennedy dorm from Coolidge dorm (100 feet) and Maura entered the lobby with [REDACTED] while she walked back to Coolidge with the other [REDACTED]. [REDACTED] stated she does not know who these boys are but [REDACTED] knows the cousin of one of them. [REDACTED] has not seen or heard from Maura since then.

[REDACTED] became very upset during this interview. She said she was tired of answering the same questions over and over and just wanted us to find her. She was crying and said she doesn't trust the police because her father was jailed for four years in NY for something he didn't do.

02/20/04 15:00 Det. Oravec and I met [REDACTED] at Coolidge dorm where she provided the name of one of the [REDACTED]. She wasn't sure of the spelling. [REDACTED] provided a written statement the following day.

16:15 I left a message for [REDACTED] to come in and write a statement and she complied. She is the nursing student who reported Maura returned borrowed clothes to on Monday 2/9/04.

02/21/04 12:00 A search of the dormitory sign in sheets revealed [REDACTED] was signed in with [REDACTED]. Det. Kidwell contacted [REDACTED] and he provided a written statement by email. The three boys are not UMass students. [REDACTED] also subsequently provided statements.

02/23/04 10:00 S. Burlington Police Officer Peter LaValley called to report a "distraught woman" had been reported sighted sitting on the curb outside the New England Federal Credit Union last week either 2/18/ or 2/19. The woman had entered the ATM area. Ofc. LaValley is going to view the video recording at the Credit Union and compare it with the pictures of Maura Murray. If he finds a possible match he will call back.

2/25/04 11:00 Spoke with [REDACTED] by phone where she was calling from Ohio. She is the mother of [REDACTED] and stated, "I love Maura, and [REDACTED] loves Maura". [REDACTED] was frustrated at her perceived lack of basic investigative effort from the NH authorities. She stated the bus driver who last saw Maura is personal friends with Haverhill Chief Williams. She further stated the occupants of the houses close by to the accident scene had not been interviewed by the police to see if they had seen or heard anything. [REDACTED] informed me of a website dedicated to this missing person case: www.spbowers.com/mauramissing.html Several pictures of Maura are posted there as well as links to news articles and a solicitation to contribute to a reward fund.

[REDACTED] also stated she had received information from [REDACTED] of the UMass Outing Club that their club uses a cabin in Bethlehem NH. And she provided the name [REDACTED], a reporter in NH, whom had conducted interviews with the bus driver who saw Maura at the accident scene. The reporter was suspicious of the bus driver according to [REDACTED]. I assured [REDACTED] that if there was any hint of evidence that foul play was a possibility, I'm sure the NH authorities would follow the proper course of action.

13:00 Called the UMass Outing Club and left a voice mail asking if Maura was affiliated with their group at

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any time or if they could tell me if the cabin in Bethlehem NH is currently occupied by renters and what is the actual address of the cabin. The cabin can be viewed at the following online link:

<http://www-unix.oit.umass.edu/~outing/>

It is described as a "quarter mile hike in from the parking lot on route 142". I received no call back from the outing club and left another message on 2/26/04 at 14:30. I also called NH SP and left a message for Det Landry about the cabin.

2/27/04 13:00 I spoke with UMOC Coordinator [REDACTED]. He stated Maura was not a member of the organization and the cabin was rented the weekend of 2/13-2/15 and nothing was out of order. It is also rented out this coming weekend 2/27-2/29. [REDACTED] stated it is difficult to give directions to the cabin to someone unfamiliar with the area. He has maps in the UMOC office that he uses to assist giving directions. I informed [REDACTED] that he might be contacted by NH authorities for directions to the cabin.

15:00 I spoke with NH SP Det Landry and advised him about the cabin. He stated they were aware of the cabin a few days into the investigation and it had already been checked by the Environmental Police familiar with the area. No evidence of Maura being there at any time was discovered.

3/3/04 10:00 Det.'s Hagan, Kidwell, Oravec, and I travelled to Keene NH Troop C Barracks and met with Sgt. Bruno, Det. Todd Landry, Chief Williams, and FBI Agent Mark Alford. The purpose was to share information and discuss continued attempts in this case. Sgt. Bruno stated they considered this to be a missing person case from Haverhill NH as that was the last place Maura was known to be. We developed a list of possible items to be conducted as we continue to assist NH with this investigation.

04/08/04 NHSP Det. Todd Landry came to UMPD. He viewed Maura Murray's dorm room and signed for her computer CPU which he brought back to NH.

7/1/04 08:00 Lt. Thrasher informed me that [REDACTED] called yesterday and spoke with Deputy Chief Archbald inquiring about Maura's computer. He instructed me to call [REDACTED] and advise him that the computer was released to the NH State Police on 4/8/04 and they have possession of it now.

08:15 I left messages for [REDACTED] and Det. Landry about this inquiry. At 09:10 I spoke with Sgt. York of the NH SP at [REDACTED] and informed him of the request. He confirmed that they have the computer and asked that I tel [REDACTED] to contact them about it.

09:15 I spoke with [REDACTED] and passed along that information. He asked if we had a copy of the hard drive that we could release to him and I informed him that the investigation is the responsibility of the NH State Police and they have asked us to channel all inquiries and requests through their office. Mr. Murray stated he understood and thanked me for the call.

12/30/05 Received a call from Det Russ Hubbard of NHSP asking if we had knowledge of Maura Murray being in possession of a hospital ID card when she was at UMass. I informed him she was a nursing student and did have clinical work at area hospitals as part of her study. He asked if I could try to get copies of any hospital ID cards she would have and fax them to him.

I contacted [REDACTED] and asked what hospitals she and Maura went to and she informed me Norwood

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Caritas in Norwood MA and Providence Hospital in Holyoke MA. I contacted both hospitals and they faxed me copies of ID cards Maura would have had and I faxed them to Det. Hubbard. (Documents retained in case file.)

06/23/09 Received a call and fax from Det Hubbard NHSP asking us to enter dental record information into NCIC since we took the original missing person report. Ofc. Trim entered the record.

On Friday April 15, 2011 I received a teletype from NJ about an Unidentified/Missing Compare Results and forwarded it to Trp. Kokoski of NHSP [REDACTED]

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Ref: 04-41-OF

Entered: 02/16/2004 @ 1250

Entry ID: 118

Modified: 03/02/2004 @ 2347

Modified ID: 118

On Friday February 13, 2004 I Detective Oravec went to room 415 Kennedy to take Maura Murray's computer for a forensic examination. The computer tower is a DTK Computer and houses a Seagate 28.3 gb hard drive. I was able to create an exact copy of the hard drive utilizing Encase Forensic Software.

After the imaging process was complete the image was successfully verified. I scanned the image for viruses and discovered approximately six Trojan Horse Viruses that were cleaned and deleted for the image. I performed several key word searches. I was able to locate some hits for Mapquest.com and discovered that Maura made inquiries for driving directions to Burlington, Vt and 430 East St, Lenox, MA. I also located two searches for hotels in the Burlington, Vt area. These searches were made on Monday February 9, 2004. Detective Kidwell contacted all of these hotels and advised them of the situation. (See detailed forensic report)

On 02/16/2004 1000 hrs. I contacted Burlington PD, spoke to Officer John Lewis and advised him of the situation. I gave him a description of Ms. Murray and he advised that he would put this information out to his department. I Also contacted Lenox PD and spoke to Officer Bill Colvin. He advised me that 430 East St. is a resort called Eastover. Officer Colvin went to the resort with a photo and her description and showed it to several employees and no one had seen her. Officer Colvin also checked to see if she had registered under her boyfriend's name. There was no record of this either but there is an employee by the name of that he would be returning to speak with.

02/16/2004 1326 I spoke to Brian of the NCMEC (National Center for Missing and Exploited Children) who advised me that they take reports of missing persons up twenty one years old. I filed a report and he advised me that a case manager would be contacting the me on Tuesday. He stated that they have access to several databases and realtime credit info. as well as making posters and any other info that may be of assistance.

I received a call from NCMEC advising that they were unable to take the report because she is over the age of twenty years old. I was originally told that the cut off age was twenty one, but it is actually twenty. They gave me the number for The National's Missing Children Organization and center for Missing Adults (800) 690-FIND 2432 W. Peoria Ave, Suite 1268, Phoenix, AZ 85029.

I called this number and was assigned a case worker, who took all of the information regarding the case. She advised me that the Center would be willing to make posters and we could link our UMPD web page to their web site. I was able to do this on Friday February 20, 2004. The UMPD website has a link with all of the information concerning this case. Posters were also printed out and put up around campus by the Cadets.

On February 20, 2003 Detective Lieutenant Thrasher and I Detective Oravec met with here at our station. She willingly came to our station and spoke to us regarding the disappearance of the Maura Murray.

advised us that she was good friends with Maura and could not imagine why she may have left with out telling anyone.

said that she and Maura had been friends since spring of last year (2003).

advised us that she was good friends with Maura and could not imagine why she may have left with out telling anyone. told us about a party named who worked with Maura at the Hampden gallery. was is a supervisor at the gallery and stated that was very friendly with Maura. I asked if thought that and Maura might have had some sort of relationship outside of work and she said that they did not believe so and also laughed when she responded. I asked if they ever saw each other outside of work and said no but she believed that the two may have gone out for coffee one time.

I asked what she knew about Maura's family and she said that Maura got along very well with her father. She also said that Maura and her father would go to New Hampshire hiking and her brother

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would go on occasion as well.

█████ said that Maura was going to clinical at a hospital near Boston.

I asked Sara about Maura and her drinking and social habits. She said that when she got drunk she was happy. I asked her if she would "hook up" with guys at parties and she said that Maura would make out with guys at parties on occasion. She also said that Maura would just kiss guys and that was all.

On Saturday February, 7, 2004, Maura and ██████ went to Amherst Brewing Company for dinner with Maura's father, ██████, at approximately 9:00 PM. Maura and ██████ show up at ██████s in 1001 Coolidge Dorm room with three white males known only to ██████. They stayed there until about 1:30. ██████ stated that she was very drunk that night and did not know exactly what time they left.

█████ said that Maura was in a good mood and she also seemed intoxicated, but not overly so. Maura also took photos that night in ██████ room with her camera phone. I asked ██████ if in her opinion Maura should have been driving that night and she stated that Maura "probably should not have been driving that night".

I asked ██████ if, in her opinion, she thought, Maura would have gotten into a car with some one in New Hampshire and ██████ said that she thought she would. She also said that Maura was sometimes overly trusting of people.

I also asked ██████ if she thought that Maura would kill herself and she said no.

On Friday February 20, 2004 I called Maura's sister ██████ who lives in Hanover, MA and asked her the following questions:

1. Did you speak with Maura on Thursday February 5, 2004 at all?

No. ██████ has not't spoken to Maura since sometime around the 15 of January. ██████ asked why I was asking that question because she said that another police officer asked the same question.

█████ said that she had called her from her student receptionist job and she was drinking while doing do. I asked if she was drinking while she was at work and she said yes. Maura told her that she was concerned about her drinking and that she may have a problem. ██████ said that she thought that Maura was using a calling card because Maura made the statement "I think I have fifteen minutes left on the this card".

█████ said that she and Maura got along very well and were very close. She said that Maura was very good about hiding her ██████ and would just get into her car and drive away for a while then return a few hours later. ██████ assumed that she was making herself sick during those times.

I asked ██████ what she thought happen to Maura and she thinks that Maura was abducted.

█████ lives with her fiance ██████ in Hanover, MA.

A few minutes after I hung the phone up ██████ called back and said that she was looking at her phone bill and a call from her home to Maura was not showing on the bill. (At the time I thought that the call was made from ██████ home, because we did not have Maura's cell phone records)

On Friday February 13, 2004 Detective Davies and I went to room 415 Kennedy Dorm to take Maura's computer. Upon arrival to the room I observed that most of her belongings were packed into boxes and bags. All of the walls were empty and one window was partially open, with the screen intact. Maura's computer was still turned and I was able to see the desktop once the mouse was moved. The operating system on the computer was Microsoft Windows 98. I pulled the plug from the rear of the tower shutting off the computer and disconnected the cables from the rear of the tower. The only item I took from the room was the tower. The keyboard, mouse, monitor were all left behind. I brought the tower back to the station and took the hard drive out to begin the imaging process. The hard drive had a keyed lock on it to prevent it from being removed from the tower, but I was able to circumvent this by removing the panel from the side of the tower and taking

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out the hard drive. I attached the hard drive to the forensic imaging computer and started the imaging process. I used the encase forensic boot disk volume 4.17b and enabled compression and a hash value. The image took approximately 21 hours to complete.

Upon completion, I started a case and verified the image. The image was verified with the original hash value. I began the exam and discovered the following items:

1. Mapquest search to the city of Burlington, VT.
2. Mapquest searches to Lennox, MA (Eastover Resort)
3. Several AIM (AOL Instant Message) to several different people.
4. I preformed several keyword searches for the following words:

██████████
Suicide

Pregnancy

Vermont

White Mountains

Tuckerman's Ravine

Please see encase report for results of the above listed searches.

All of the above findings were reported to New Hampshire State Police as they were found. The appropriate Police Departments were also contacted and advised of the situation.

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Entered: 02/18/2004 @ 1420 Entry ID: 15
Modified: 12/28/2005 @ 1831 Modified ID: 15

02/18/2004 1055 after a search of MURRAY's computer Det. Oravec found a search done on her computer of hotels in the Burlington, Vermont area.

1. Courtyard Burlington/Williston (802)879-0100 1140 I spoke to the manager [REDACTED] nothing found.
2. Sheraton Burlington Hotel and Conf Ctr (802)865-6600 1142 I spoke to Reno they had a [REDACTED] with a reservation for 2/12, [REDACTED] on 2/8 and [REDACTED] from 2/6.
3. Holiday Inn South Burlington (802)863-6363 1144 I spoke to [REDACTED] nothing found
4. Holiday Inn Ex Sts S Burlington same as above.
5. Best western Windjammer Inn and Conf (802)651-0636 1222 I spoke to [REDACTED] they had a reservation for a [REDACTED] for 3/6.
6. Econo Lodge & Suites (802)985-3377 1152 I spoke to [REDACTED] nothing found
7. Mainstay Suites South Burlington (802)860-1986 1158 disconnected
8. Fairfield Inn Burlington Colchester (802) 655-1400 1201 I spoke to [REDACTED] 2/11 [REDACTED] registered.
9. Comfort Inn S. Burlington (802)865-3400 1203 I spoke to [REDACTED] nothing found.
10. Travelodge Shelburne (802)985-8037 1207 I spoke to [REDACTED] 2/2 [REDACTED] from Newton.
11. Clarion Hotel & Suites Conf. Center (802)658-0250 1210 I spoke to [REDACTED] has reservation for 2/22 made on 2/17 by 1-800-4choice.
12. Super 8 Burlington South VT (802)862-6421 1416 I spoke to [REDACTED] nothing found.

02/20/2004 1037 message left for [REDACTED] by Lt. Thrasher at [REDACTED]

1050 attempt to locate [REDACTED] at Hampden Gallery no contact made message left at [REDACTED]

1140 advised ARD [REDACTED] room has been re cored and UMPD is in possession of the key.

1410 Interview with [REDACTED] at Cage. Det. Davies and myself interviewed [REDACTED]. When she arrived she was panicky and crying. We advised her that we had no new news about Maura and that we were only looking for any further information about her last hours here at Umass. [REDACTED] stated that she assumed that Maura went to NH because that is where her family vacationed and traveled a lot. She said Maura seemed fine on saturday when they went out with her father to Amherst Brewing Company around 9 that evening. She recalls coming back around 11:00 pm and dropped Maura's father off at

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the Quality Inn. They then went to Coolidge to [REDACTED] room at 1001. There were people already in the room and more people came in later. There were at least 2 guys and 2 girls along with [REDACTED]. They then left. The three guys ([REDACTED]) walked Maura and her out of the building and over to Maura's dorm first. [REDACTED] went into the lobby with Maura and [REDACTED] stayed with her and went back to Kennedy. [REDACTED] saw her on Sunday when she came by to get her license and stuff she keeps in her ATM pouch. She believed that was around 8:00 on Sunday night.

1440 Det. Oravec and Davies met with mens track team leaving cards for any info.

02/21/2004 1028 contacted Troop F NH State Police for phone records of MURRAY. Det. Landry is out of office and has the records with him.

1119 Det. Landry advises that he has the records at his home and unable to forward them at this time. He was able to forward that two calls were made on 2/5 one to the boyfriend and the other to a number yet determined [REDACTED] at 2210.

1350 attempted contact with [REDACTED]. No contact made business cards left to call UMPD at [REDACTED]

1402 message left at [REDACTED]

1419 after contacting Bellingham Police a new number for [REDACTED] was found [REDACTED] call made no contact.

1446 contact made with [REDACTED] will be en route for statement.

1536 [REDACTED] called from cell [REDACTED] he gave the following statement: my friend [REDACTED] and me went to the 10th floor and met [REDACTED] that is where we met [REDACTED]. We left around midnight and walked [REDACTED] Maura home. Maura went upstairs to her room to get something for [REDACTED]. We hung out in the lobby for a while and [REDACTED]. We went back to Coolidge around 12:30 up to the 12th floor and hung out in the elevator lobby. we tried to get into the lounge but it was locked. We went to the 20th floor for a minute. Around 2:30 I went to [REDACTED] room and Maura went home.

[REDACTED] was advised to give a written statement via email and forward it [REDACTED]@admin.umass.edu

1553 message left for [REDACTED]

1603 attempted contact with [REDACTED] message left to contact UMPD at [REDACTED].

1612 attempt to contact [REDACTED] no voice mail set up.

1616 attempt to contact [REDACTED] spoke to roommate who advised she should be back

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soon and will give her the message.

02/21/2004 1736 several other hotel sites found contacted:

1. Stowe Motel & Snowdrift (802)253-7629 spoke to [REDACTED] nothing found.
2. Sunset Motor Inn (802)888-4965 not willing to give info out over the phone.
3. Alpenrose Motel (802) 253-7277 spoke to [REDACTED] nothing found
4. Farm Resort & Golf Course (802)888-3525 spoke to [REDACTED] nothing found he advised to call Stow Area visitor center at [REDACTED] spoke to [REDACTED] nothing found
5. LJ's Lodge (802)253-7768 spoke to [REDACTED] nothing found.
6. Mountaineer Inn (802)253-7525 spoke to [REDACTED] nothing found.
7. Northern Light Lodge (802)253-8541 machine

02/22/2004 0857 message left with [REDACTED] to Dr. Alan Lipman regarding conversation with Umass student.

0900 return call from Dr. Lipman he stated that a female student of his [REDACTED] requested that he look into the investigation because she is a very close friend of hers. Dr. Lipman confirmed he called [REDACTED] and spoke to her about the investigation. Dr. Lipman will call back with [REDACTED] telephone number.

0906 Dr. Lipman returned call [REDACTED] s telephone number [REDACTED]

1006 message left for MURRAY. [REDACTED] regarding his arrival time at Umass.

1030 contacted [REDACTED] she has only had contact with MURRAY over email since Christmas. There are a group of seven friends from home that are very close but MURRAY is the most distant of them all. [REDACTED] will be emailing the list of friends and contact numbers.

1104 message left at [REDACTED] for [REDACTED]

1106 [REDACTED] spoke to [REDACTED] regarding writing a statement about the evening he spent with MURRAY before she left. [REDACTED] will be coming to campus later today and will call when he is on campus but will also do a statement and email it to me.

1243 second message left for [REDACTED] regarding his arrival time.

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1634 faxed request to SPRINT for cell phone records for MURRAY, Maura. [REDACTED] has given authorization for records request. SPRINT is also requesting a subpoena. SPRINT [REDACTED] advises that there is no cell site activity. It looks like the phone is off or going into the voice mail direct. NH state police asked for records from 2/9/04-2/11/04. The NH state police elected not to ask for cell information and call detail. No phone records have been released at this time. [REDACTED] advised that to get the records from 2/5/04 would require a subpoena to go back further than seven days. [REDACTED] later called and advised that Det. Landry did in fact get a copy of the cell records.

02/23/2004 0831 spoke to [REDACTED] who was asking if there was any update on the case and could she do anything. [REDACTED] was advised that there is no new news.

0904 returned call to [REDACTED] after a message was left on my machine that she wished to speak about the case message left.

03/04/2004 1353 message left for [REDACTED] to call regarding on going invest.

1405 mail services advised to forward MURRAY's mail to CDU.

03/06/2004 1053 returned call to [REDACTED] advises he is working and unavailable for an interview until Monday. [REDACTED] was advised Det. Davies would be calling later to set up an interview for a later date.

12/28/2005 1815 APD received a call from a [REDACTED] advising that he along with some friends had found what they believe to be Maura's hospital ID in Ossipie NH. [REDACTED] and stated that the ID was found in the area of an old dump by a cemetery in Ossipie NH. [REDACTED] is willing to take officers to the site. The item was found the week before Thanksgiving while the men were hunting.

1818 I contacted NH State Police Troop F and asked that Det. Landry be paged so that I could pass along the information.

1828 information given to Det. Landry regarding the information given by [REDACTED] Det. Landry will make notification to Trp York.

NARRATIVE FOR DETECTIVE EDWIN LISBOA

Ref: 04-41-OF

Entered: 02/22/2004 @ 1115 Entry ID: 120
Modified: 02/22/2004 @ 1124 Modified ID: 120

On 02/20/04, I (Detective Lisboa) was asked to follow up on this case by Lt. Thrasher. Specifically, I was asked to research a Fleet ATM transaction/withdrawal (@ a Fleet Bank terminal) made at 195 University Drive on 02/09/04 from Ms. Murray's account. A specific time for the transaction was not known at the time.

On 02/20/04, I went to the Fleet Bank on Triangle Street and spoke with the branch manager- [REDACTED] [REDACTED] advised me to contact [REDACTED] manager at Fleet Investigative Services, who handle/oversee the fleet ATM's.

I spoke with [REDACTED] later that day. He advised me that he was heading out the following day (for vacation) but that he would have someone from his office assist me- later in the afternoon. About an hour later, I received a call from [REDACTED]. I explained to [REDACTED] what I needed (footage of the ATM transaction) and asked if she could assist. I further explained to her that the date in question was 02/09/04 but that I did not have an exact time (at the moment). [REDACTED] stated that her records revealed a transaction time of 15:15hrs., on 02/09/04. She also provided me with an ATM number for Ms. Murray's Fleet ATM Bank card.

[REDACTED] stated that she was very familiar with this case, as a manager in her office was contacted by the New Hampshire State Police about this same thing (ie. looking for footage of the ATM transaction). [REDACTED] stated that she could get the tape from Loomis & Fargo before 4pm today and that I could come down to her Spfld, Ma office and view it if I'd like. I answered in the affirmative.

At about 4:15pm, I contacted [REDACTED] and advised her that I was on my way. At about 5:00pm, I met [REDACTED] at her office and she proceeded to show me the tape. [REDACTED] entered the ATM terminal/cash box at 195 University Drive- by herself. No vehicle information was available. There are two ATM terminals at this location and several people could be seen coming in and out- through camera #1. Ms. Murray's transaction (camera #2) lasted between 15:14:58 til about 15:16 at which point- Ms. Murray turns from view of the camera towards her right, presumably to count the money she withdrew. She then exited at about 15:16:29 and proceeded to her left- presumably to where her vehicle was parked. Nothing suspicious could be immediately determined.

I asked [REDACTED] if I could have a copy of the videotape and she stated that she would have to get authorization from her supervisor and would contact me early next week. I asked her if I could have still photos of the transaction and she agreed. Numerous photos were given to me (detailing entire transaction) and have been attached to this report.

Detective E. Lisboa

University of Massachusetts Police Department
NARRATIVE FOR POLICE LIEUTENANT ROBERT A THRASHER
Ref: 04-41-OF

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Entered: 05/13/2004 @ 1116 Entry ID: 35
Modified: 05/13/2004 @ 1116 Modified ID: 35

FACTS:

On the morning of Thursday, May 13th, 2004 Det. Davies advised me that Tpr. Laundry from NHSP was requesting a copy of Ms. Murray's financial aid records. At 0940 hrs. I went to UM Financial Aid Office and spoke with the director, [REDACTED]. She confirmed that Ms. Murray had financial aid, in the way of living expenses.

NARRATIVE FOR DETECTIVE GERALD PERKINS

Ref: 04-41-OF

Entered: 04/14/2009 @ 0857
Modified: 04/14/2009 @ 0857

Entry ID: 108
Modified ID: 108

[REDACTED],

April 14, 2009

I am writing to request your assistance in obtaining a subpoena for "Masslive.com" to provide me with any and all information including subscriber information and payment information that the subscriber and IP data used to log on to the masslive forum, the Amherst section to post under the user name "[REDACTED]" on April 08, 2009 at 2119 hrs.

I have attached the following narrative to assist in this.

The subpoena should be addressed to;

[REDACTED] masslive managers

[REDACTED]

Springfield Ma.01203

Alternatively, the civil subpoena can be faxed to:

413-731-1000

Attn: [REDACTED]

If you are in need of anything further feel free to contact me at Office 545-3896 [REDACTED]

Thank you in advance,

Det. Gerald Perkins
Umass/ Amherst P.D.

NARRATIVE FOR DETECTIVE GERALD PERKINS

Ref: 04-41-OF

Entered: 04/14/2009 @ 0857 Entry ID: 108
Modified: 04/14/2009 @ 0857 Modified ID: 108

Masslive Subpeona request

On April 11th 2009, I Detective Gerald Perkins had discovered a posting on the “masslive.com” website in the Amherst Forum referencing a missing person, Maura Murray. The post was under the headline of “Maura Murray”, “was seen in Montreal. She is alive and well.” This post was dated 4/8/09 at 2119 hrs with a post number of 3520. The author of the post used a screen name of [REDACTED]. The missing person case for Murray for the University of Massachusetts Police Department is 04-41-OF. Murray was a University of Massachusetts nursing student who resided on campus herein Amherst. She disappeared on February 10th 2004. The case has since received national attention.

I request a subpoena for the purpose of identifying the poster of [REDACTED]” with the intent of interviewing said person regarding any information they have supporting the claim posted.

Respectfully,

Det. Gerald Perkins #108
Umass/ Amherst P.D.

SUPPLEMENTAL NARRATIVE [REDACTED]

Ref: 04-41-OF

Entered: 02/22/2004 @ 1626 Entry ID: 15
Modified: 02/22/2004 @ 1701 Modified ID: 15

02/22/2004 1539

Saturday arrived around 12:00-12:30 called her on phone waited for her to come outside her dorm. We were going to get her a car. That is why I came up that weekend. We started in Hadley looking at cars \$4000 on my person. We went to a place in Northampton that her boyfriend had good luck with. Then went to Rt 10 west of Northampton. Started to get dark. Came back to Quality Inn(?) Hung around there for a while. She exercised at the weight room. We went to the ABC had supper there. She got a call from [REDACTED] who had just returned from track meet. We went to a student parking lot and picked up [REDACTED] around 9:00. I asked Maura to take me back to the Quality Inn. She instead had me pick up [REDACTED] and we went back to ABC to the upstairs. I had two beers [REDACTED] had a couple of beers, Maura had one drink (believe to be black Russian). I asked to be brought back to the Quality Inn. They were going back to the dorm. I told them it was too late but they said it doesn't get started until late. Maura was in bed when I woke up around 10:00 am.

Maura woke around 10:30. She told me about the accident. I asked where's the car. She told me it wouldn't run, it had to be towed. I thought about how to get a rental car. How far can it be towed? I went out and looked at the car. Went to the office and asked who is open? Where is a Toyota place? Where can I get a car? She made some calls for me to rental places. I went to the room and found a couple of places that had free loaners. I wasn't sure if I had insurance for her. I asked what happened. She said I came around a corner and hit some sand and skid. I told her she was going too fast. I asked her if she got a ticket she said no. I told her she was lucky she didn't get a ticket for drunk driving. She told me she hadn't had a drink in a while and was ok. We went to North Amherst motors around 12:30. I intended to bring the car back the next Friday night. Maura was making whimpering sounds while in the car. At the motel she said "this is the worse". We went back to the dorm, she was feeling bad because she let me down. When she reached in the back seat to get her stuff I told her "it'll get fixed". She went into the dorm, sort of slumped her way in. I dropped her off at around 1:00-1:30.

I went back to Bridgeport Ct at Homestead Suits 945 Bridgeport Ave Shelton arrived around 3:30. I called Maura on Sunday around 8:30-9:00 about insurance and getting reports at police department. I was sure she would call because she wouldn't let me down again.

Late the next afternoon I got a call from my daughter Kathleen telling me Maura hit a tree and was missing.

When asked did you go to Liquors 44 with the girls. At first he stated no, then thought about it and said I am unsure if I did if it was before or after ABC. I think it was after ABC. I can remember the girls walking around looking for wine and telling them to just pick something.

WITNESS STATEMENT [REDACTED]

Ref: 04-41-OF

Entered: 02/20/2004 @ 1530 Entry ID: 15
Modified: 02/21/2004 @ 1600 Modified ID: 15

[REDACTED]

My interactions with Maura Murray this semester included a brief phone message regarding her wanting to return to work at the gallery, and one brief, "hello how are you" interaction in the gallery, at which time she was smiling and seemed fine.

[REDACTED]

WITNESS STATEMENT [REDACTED]

Ref: 04-41-OF

Entered: 02/21/2004 @ 1722 Entry ID: 59
Modified: 02/21/2004 @ 1722 Modified ID: 59

[REDACTED]

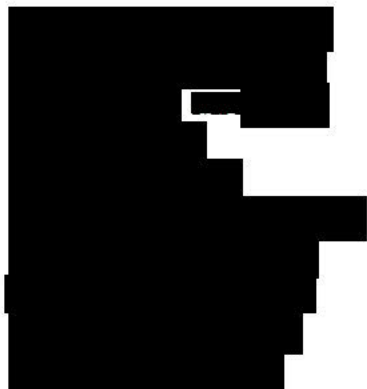
Saturday night Maura came over to my room with our friend [REDACTED] after going out with her father at about 11:30 or 12. We were drinking and I do not really remember what happened but I know that Maura [REDACTED] left with 3 men named [REDACTED] who walked them home. I went to bed around 1:30 or 2. Maura had left her cell phone in my room and I talked to her online on Sunday at about one to tell her that I had it, she told me that she was going to take a nap but that I should wake her up so she could come hang out with me while I was at work at the gallery. She never answered her room phone, because she had a tendency to take it off the hook, so instead she came over to my room at 8 on Sunday night before she had to go to work to get her phone. She seemed tired and a little bit out of it but she had just woken up and did not want to go to work, but that was normal. That was the last time I saw or heard from her.

Friday February 20th I was working in the Coolidge cluster off ice and I saw [REDACTED] who was at my party and was friends with [REDACTED] and she told me that she had seen Maura on the news and wanted to help. She knew that [REDACTED] had been talking to [REDACTED] through email also. So I made her give me the name of the guy who had talked to Maura outside of Kennedy on Saturday night and I gave her the UMPD phone number because I did not have Detective Oravec's phone number with me. I saw her again later that day and did give her the number and she promised me that she would make him call. Later that day Detective Oravec came to Coolidge and I gave him the name that [REDACTED] had given me.

[REDACTED]

WITNESS STATEMENT [REDACTED]

Ref: 04-41-OF

Entered: 02/20/2004 @ 1740 Entry ID: 15
Modified: 02/21/2004 @ 1600 Modified ID: 15

I've known Maura since high school when we used to run track and cross-country against each other. We were opposing teams and went to different schools, but I ran the same events with her, so we became friendly. She always seemed somewhat reserved, like you had to talk to her first to actually get her talking. I think it was the beginning of my sophomore year at UMASS, that I saw her out running around campus. Apparently she had transferred here. As always, she seemed sort of on her own, doing her own thing. I never really saw her with anyone. She started working security, as I had been doing and since then, we have worked together a few times. She also lives in my building, so we have talked more in passing since then. Last semester, my friends, two RAs in my building, and I noticed something very peculiar. The RA on her floor, [REDACTED], said how she never saw Maura around. She was always shutting herself in her room and she said she never even saw Maura in the bathroom. What was even more odd, was that people would see her using the fifth floor smoking lounge bathroom instead of using the one on her floor, and she doesn't even smoke. That was the only time we would see her use the bathroom. She would go in with a bottle of water, stay in for a long time, and flush the toilet a couple times. In our heads, we thought she may be [REDACTED]. No one ever approached her on the topic, although [REDACTED] did ask the RD on what she could do to ask Maura about it, but at the same time, not offend her. We haven't seen her up on the fifth floor since we have come back from winter break, so we sort of just forgot about it. I always noticed though, how she was never with anyone. She was always by herself when I would see her, either running or carrying in groceries and alcohol. I worked with her the week before she went missing. Nothing seemed weird at all. She was smiling and seemed happy. We were taking pictures with her phone because it has a camera on it. She would mention [REDACTED] her boyfriend every now and then and she just seemed fine. I definitely didn't think anything was wrong. My supervisor told me about how she had worked a couple nights later with Maura and she seemed very distraught about something, but she couldn't decipher what it was because Maura was so upset. I saw her in passing a few days later, I think on my way to work, and said hi and smiled like I always do, but she just kind of looked up and didn't really respond. A day later she went missing.

Also, last semester, my friend, an RA on the 18th floor of Kennedy came downstairs while I was working security and told me about how someone had used her credit card to order food numerous times. She was going to the police to report it, I think the Amherst police. I talked to her a few days later and she had said that her friend on the fourth floor had said that the police had come to Maura's door the next day, that the fraud of the credit card had been her doing. That was the last I heard of that.

WITNESS STATEMENT [REDACTED]

Ref: 04-41-OF

Entered: 02/21/2004 @ 1513
Modified: 02/21/2004 @ 1600

Entry ID: 59
Modified ID: 15

[REDACTED]

WITNESS STATEMENT [REDACTED]

Ref: 04-41-OF

Entered: 02/20/2004 @ 1509

Entry ID: 15

Modified: 02/21/2004 @ 1559

Modified ID: 15

[REDACTED]

I know Maura from High School. We ran on the same track team for four years and also for one year at UMass. During that time Maura was always happy and kept to herself mostly. She was never one to make a scene and she was always involved with school and track. I also knew Maura from being involved in SADD during High School. During college, I lost contact with Maura while she was at West Point. When she transferred here and joined track I talked to her periodically because we were in different events. When we would go out with mutual friends, she was always happy and laughing and she was always one of the responsible ones, never one to drink excessively. I would also work with Maura periodically with student security and she never seemed like anything was bothering her.

I saw Maura on the Sunday before she disappeared. I was returning to Coolidge around 11:45pm to return my materials from working security in Melville. She was leaving Coolidge after returning her materials. I said hello and asked her about her classes and how school was going. She said hello back and said that school was going good. Then said hello and went back to her dorm. Nothing seemed unusually about her and she seemed like her usual self.

[REDACTED]

WITNESS STATEMENT [REDACTED]

Ref: 04-41-OF

Entered: 02/21/2004 @ 1451 Entry ID: 59
Modified: 02/21/2004 @ 1451 Modified ID: 59

[REDACTED]

I've worked with Maura Murray for several years at Hampden Gallery. She has always seemed like a well adjusted, positive person with the same stresses that all students have(student loans, too much work, etc.) After this winter break, one thing that was strange was the fact that she came back to work late. I think it was approximately two weeks into the semester and I was covering for her gallery shifts. When she finally came in, the Thursday before the weekend she went missing. I only had the opportunity to see her once, for a few minutes, with two other gallery workers. I gave them an assignment before I had to leave, and I didn't have a opportunity to touch base with her and ask her how she was doing. I thought she would be in to work the following week, until she sent an e-mail, I think on Monday, saying she had a death in her family and needed a week off. That was the last I heard from her.

[REDACTED]

WITNESS STATEMENT [REDACTED]

Ref: 04-41-OF

Entered: 02/21/2004 @ 1451 Entry ID: 59
Modified: 02/21/2004 @ 1451 Modified ID: 59

[REDACTED]

I, [REDACTED], was working as a security supervisor on the night of Thursday, February 5th, 2004. My job involves rotating to the various residential dorms on campus and checking in with the security receptionists. This Thursday night I was visiting the various residential areas; after leaving Northeast residential and Orchard Hill/ Central residential, I made my way down to Southwest around 12:50a.m. Upon checking a few of the buildings in Southwest, I met up with my fellow supervisors, [REDACTED] in Kennedy and checked in on their night. They advised me that my friend Maura Murray was visibly upset in Melville after receiving a phone call while on shift. I asked them the nature of the phone call, and they said that Maura was too upset to talk about it. I then immediately headed to Melville to check up on Maura, and entered Melville at 1:20a.m.

As I entered the building, I immediately noticed Maura looked extremely upset; she was staring at the security desk while being face to the door while muttering something to herself. I walked up to the desk, and as I approached her, she looked up at me and then looked down at the desk again. I asked her if she was alright, and she failed to verbally respond, and instead just shook her head sideways. I then told her I heard from the other supervisors that she received a phone call, and I asked if it was a family emergency. She say, "No, nothing to do with me." I then asked her if she wanted to leave work half an hour early, telling her that I would call the head supervisor immediately. She responded, "No". I asked her what the phone call was about, and she started crying and muttering word under her breath that I could not understand. I asked her again, telling her I was worried about her, and she said, "No reason to leave, it's my sister not me". I asked her if something happened to her sister, and she responded, "It's my sister's problem not mine", and she started shaking visibly while crying silently.

I then hugged her while she sat at the desk, without saying any words, and then a resident approached the desk waiting to sign someone in. I signed the people into the building, then hugged Maura again. I then told her I had dealt with an emotionally difficult situation in the past, and I had talked to a counselor and they did a great job helping me out. I asked her if I could bring her to talk to someone on campus right now, and she told me "No, it's my sister's problem". I asked her once more if I could bring her to talk to a counselor, and she shook her head sideways indicating no, and I decided that as many times as I ask her she would not be willing to go talk to a counselor that night. I then wrote down my number on an empty sign-in sheet from her receptionist binder, and told her to call me tonight or any other time if she needed someone to talk to. I asked her if I could bring her to Dunkin Donuts after work so she would be able to have someone to talk to, and she told me, "I'm too tired I need sleep." I then told her that I would bring her to breakfast in the morning to try to cheer her up, and she responded "I have a class I need to go to", while pointing to a large nursing textbook on her desk. I then told her the professor would understand if she couldn't go due to a family emergency, and her only response was "I really need sleep, thanks".

At this time it was around 1:30a.m., and I decided to pack her up and get her off shift myself, which is against security policy. Normally I need to contact the head supervisor on that night, [REDACTED] and ask if the receptionist could go home. But I trusted my own judgement knowing that she should not be working during

WITNESS STATEMENT- [REDACTED]

Ref: 04-41-OF

Entered: 02/21/2004 @ 1451 Entry ID: 59
Modified: 02/21/2004 @ 1451 Modified ID: 59

such an emotional time. Maura had stopped crying at this time and was staring at the desk, and I took over the responsibilities of packing up her belonging while putting away the security phone, binder, and paperwork. I gathered her belongings, which included a black backpack, a large nursing book, and an alarm clock. I then told her "Let's get out of here", and I led her out of the building. I knew from previous conversations that she lived in Kennedy, so I walked her towards the Kennedy residential building. While carrying all of her items, I put my arm around her while walking back telling her I wish there was something I could do, and asked her again if she wanted to go talk to a counselor with me tonight. She responded, "No". I then told her to call me tomorrow and I would bring her to breakfast. I led her into Kennedy dorm, and asked her if I could help her carry her items up to her room. She responded, "I only live on the 4th, it's okay." Before she walked up the stairwell, I hugged her and told her I didn't want to leave her like this. I asked her if she had a roommate or friends to talk to, and she responded, "Yes, I have people on my floor". She then walked up the stairs and I exited the elevator lobby and walked out the building.

As I left the building I called my head supervisor, [REDACTED] in the security office, and told him I was very upset about leaving Maura in her condition. I told him that she was very upset and she had some type of family emergency, and she appeared very depressed. [REDACTED] told me there was nothing else I had done, and then if I had anything else to talk about. I responded "No", and finished out my night working. The next morning, Friday, February 6th Maura never did call my apartment, even though UMass classes were cancelled at noon. I never did try calling her dorm room, figuring it was a family emergency and she had family members and close friends to help her out.

[REDACTED]